



**Pollution Prevention Assistance Division
Strategic Plan
Goals and Tasks for FY04
July 1, 2003 - June 30, 2004**

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Cross-sector Initiatives

Recognition Program

Goal #1: Develop and implement the new P²AD Partners recognition program -- inclusive of all sectors, mirroring other successful recognition programs, and utilizing a systems approach.

- Manage contract with the public relations firm to complete the design of the program by incorporating edits from staff and beta testing evaluations.
- Create promotional materials including press releases, newsletter articles and P²AD Partners page on website.
- Identify target audiences for the program, develop mailing and email distribution lists.
- Develop regulatory incentives by working with EPA National Performance Track and Georgia Environmental Protection Division.
- Implement cash award incentive from federal grant funds (\$5,000-\$15,000 per company, per project).
- Conduct workshop to promote the program to potential clients and showcase successful pollution prevention strategies.
- Host a luncheon in September 2003 to move former P3 partners to the new P²AD Partners program.
- Provide assistance to Partners developing and implementing pollution prevention strategies.

Goal #2: Plan and implement awards event for leading P²AD Partners.

- Establish review committee, eligibility, and achievement criteria for awards.
- Develop components of awards luncheon including invitations, program, and speakers.

Mercury Initiative

Primary Goal: Reduce the risk of exposure to mercury by removing existing mercury devices and promoting the use of mercury-free devices.

- Complete a mercury assessment at Fort Gordon's hospitals and dental clinics by December 2003 and encourage the removal of mercury sources.
- Partner with the Georgia Department of Education by July 2003 to facilitate school participation in the mercury removal program.
- Select vendor for the mercury in schools program in July 2003.
- Remove mercury from at least one school district by September 2003.
- Continue mercury pollution prevention education and encourage the establishment of at least two additional local government collections for mercury-containing devices.
- Hold a thermometer exchange event.
- Co-sponsor a mercury thermometer exchange on three college or university campuses in the fall or spring.
- Conduct mercury audits at three Georgia health care facilities.
- Identify one health care facility in Georgia that will pledge to go mercury free in 2003.

Water Efficiency

Primary Goal: Encourage water efficiency in business sectors, government, the general public and agriculture.

- Conduct surveys and focus groups to determine Georgians' knowledge and attitudes regarding water resources and their management.
- Use the above information to further the goals of the Water Messaging Task Force—a coordinated effort of many stakeholders to develop consistency in water related messages that will resonate with target audiences.
- Sponsor a Georgia Water Wise Summit in coordination with Georgia Water Wise Council and Georgia Department of Natural Resources (DNR) Water Conservation program to present water messaging research, encourage organizations to practice and promote water conservation, and encourage the governor to play an active role in water conservation.
- Lead the Georgia Water Wise Council to promote water efficiency throughout the state.
- Coordinate efforts with Georgia Water and Pollution Control Association (GW&PCA) Water Conservation and Reuse committee.
- Coordinate water conservation efforts with DNR water conservation coordinator.
- Collaborate with the Metropolitan North Georgia Water Planning District to support its water conservation efforts.
- Collaborate with Southface Energy Institute to elevate water conservation elements of green building programs.
- Conduct water-specific audits in manufacturing, commercial, and institutional sectors.
- Promote environmental management system (EMS) for water and wastewater utilities by planning an EMS session at the 2003 GW&PCA Annual Conference.

Resource Recovery

Goal #1: Identify priority waste streams and mechanisms to reduce targeted streams.

- Establish a committee to meet quarterly and review existing research from P²AD and partners.
- Committee will identify existing markets, barriers to market development for targeted materials, and develop strategies to overcome those barriers.
- Ensure timely response to requests for assistance with by-product recovery, reuse, and recycling.
- Continue collaborating with Georgia Tech Economic Development Institute in developing ScrapMatch database.

Goal #2: Assist the Computer Equipment Disposal and Recovery Council to make sound recommendations to the governor and legislature regarding the proper management of outdated computer equipment.

- Assistant director will serve as vice chairman of the Council.
- Resource recovery specialist will serve as technical advisor to the Council.

Instilling a Pollution Prevention Ethic

Primary Goal: Develop a long-term plan to instill a pollution prevention ethic in Georgians.

- Partner with Georgia Environmental Protection Division and Environmental Education Alliance to create a white paper based on a systems approach to environmental education.
- Meet with Georgia Department of Natural Resources environmental educators and other partners at least quarterly to develop the above plan.
- Develop presentation on ecological concepts to serve as the basis for systems-based adult education strategies.

Sustainable Construction

Goal #1: Develop guidelines and promote sustainable design, construction, deconstruction, and operation of buildings within the context of sustainable development.

- Provide leadership and represent Georgia interests as a member of the U.S. Green Building Council (USGBC) State and Local Government Committee.
- Partner with at least one local governmental entity to participate in a pilot program to adapt the State and Local Government Tool Kit to their respective communities.

Goal #2: Provide leadership, research, and technical assistance to promote sustainable development at the state and local levels.

- Coordinate quarterly state agency focus groups for the purpose of developing a “Question and Answer” fact sheet pertaining to perceived barriers to sustainable construction for state buildings.
- Manage, monitor and post sustainable building information weekly on the Greening State Buildings listserv for state employees.
- Manage the contract with Georgia Department of Industry Trade and Tourism (GDITT) to develop an online database of Georgia manufacturers of building products.
- Partner with nonprofit organization to provide one “train-the-trainer” deconstruction workshop for Department of Defense partners.
- Develop and provide links to online case studies of Georgia-specific, high-performance buildings and similar projects around the country on P²AD website.
- Provide Leadership in Energy and Environmental Design (LEED) assistance to Georgia Department of Natural Resources (DNR) Parks Division in preparing the LEED™ Existing Building application for the Len Foote Hike Inn.
- Partner with DNR Coastal Resources Division to provide assistance to the contractor designing the green development guidelines for the coast.

Goal #3: Develop and promote partnerships with local non-governmental organizations (e.g., chambers of commerce, home builders associations, construction trades organizations) to promote sustainable development.

- Develop presentation to describe P²AD sustainable construction assistance and beta test to one local chamber of commerce outside of the metro Atlanta area.

Goal #4: Develop tools for and provide technical assistance, education, and training to local governments, state government, federal government, businesses, and the general public regarding available markets for environmentally preferable building products and recovered building materials during the construction process.

- Develop a survey of reuse markets in Georgia and partner with Georgia Recycling Coalition and Georgia Department of Community Affairs to distribute the information.
- Create a fact sheet with links to markets identified from survey.
- Partner with GDITT to promote sustainable certification programs of Georgia manufactured products through one marketing event and one workshop or presentation to Georgia manufacturers.
- Partner with Georgia Department of Administrative Services (DOAS) purchasing to provide training to DOAS purchasing staff regarding environmentally preferable building products.
- Partner with Georgia Building Authority to pilot Energy Star evaluation for the state building at #2 Peachtree Street.

Georgia Environmental Partnership

Primary Goal: Leverage the assets of the Georgia Environmental Partnership (GEP) to accomplish P²AD goals.

- Facilitate a strategic planning session to redefine GEP vision, goals, and tasks.
- Partner with University of Georgia and Georgia Tech to provide technical assistance to industries and institutions for the purpose of waste reduction, resource conservation, and pollution prevention.
- Lead GEP team to provide environmental management system (EMS) training and coaching for three Georgia Department of Corrections (GDC) pilot facilities.
- Work with GDC to plan EMS implementation for the central region.
- Coordinate with GEP and GDC to sponsor EMS workshop(s) for state agencies. Tie in workshops with P²AD Partners recognition program.
- Partner with Georgia Tech's Center for International Standards and Quality to explore federal funding opportunities for EMS assistance.

Manufacturing

Goal #1: Develop, promote, and improve partnerships among state agencies and environmental organizations to accomplish our common goals more efficiently, promote pollution prevention and resource conservation.

- Coordinate P²AD and Georgia Environmental Partnership (GEP) energy resource activities quarterly with Department of Energy (DOE) and the Energy and Environment Council. Assist in the creation of an energy white paper to present to the governor.
- Meet monthly with Georgia Water and Pollution Control Association (GW&PCA).
- Establish new partnerships with various trade organizations such as American Institute of Chemical Engineers, American Society of Mechanical Engineers, American Society for Engineering Education, and Air and Waste Management Association.

Goal #2: Provide technical assistance to state industries and businesses for the purpose of waste reduction, resource conservation, and pollution prevention.

- Develop sessions for the 2004 GW&PCA Industrial Conference including an environmental management system (EMS) session and a waste reduction/resource conservation session.
- Provide technical information at technology trade shows targeted toward industry such as the 2004 GW&PCA Industrial Conference.
- Provide pollution prevention information through at least 14 environmental network meetings to be conducted at various locations throughout the state.
- Conduct waste reduction audits and provide waste reduction assistance to state industries and businesses.
- Provide technical assistance to manufacturing clients in the form of answering telephone inquiries and sending information to clients.
- Conduct *routine* assessments involving the onsite analysis of issues and preparation of a deliverable.
- Conduct *intermediate* assessments in which P²AD will provide ongoing support.

Goal #3: Promote efficient spray-painting practices in industries and businesses.

- Lockheed Martin – Provide support in evaluating more efficient spray equipment for painting C-130 aircraft that will conform to the aerospace National Emissions Standards for Hazardous Air Pollutants (NESHAP) requirements reducing paint usage, waste, and air emissions and training of paint spray operators.
- Continue to recommend and coordinate training of painting and coating personnel at the Iowa Waste Reduction Center (IWRC) at the University of Northern Iowa (funded by EPA’s Design for the Environment).
- Survey companies that have spray-painting operations to determine the need for an operator-training program and develop a proposal for training personnel of facilities operating in Georgia.
- Plan a one-day paint spray workshop for service providers and managers of painting operations.

Goal #4: Reduce waste and improve resource utilization in Georgia’s metal finishing industry.

- Provide pollution prevention and resource conservation outreach to metal finishers through technical assistance, assessments, and onsite training.
- Conduct evaluation and demonstration projects with metal finishing industry leaders to promote pollution prevention and resource conservation practices.
- Develop one mentoring workshop to showcase these projects.
- Contact metal finishing businesses to distribute results and coordinate facility tours.
- Prepare presentation highlighting the results of special projects and submit for presentation at significant conferences.

Colleges & Universities

Goal #1: Provide technical assistance to colleges and universities (C/Us) on recycling, market identification, green building, waste reduction, resource conservation, and pollution prevention.

- Develop five waste reduction presentations for C/Us.
- Hold at least one networking meeting for C/U recycling coordinators to identify how P²AD can assist C/Us with their waste reduction efforts.
- Provide technical assistance to C/U recycling coordinators and give presentations on campuses as requested.
- Create and disseminate educational materials.

Goal #2: Establish new and support existing partnerships to promote waste reduction and pollution prevention (among C/Us; with the Board of Regents; and between C/Us and neighboring commercial businesses and institutions, local governments, and non-governmental organizations).

- Disseminate waste reduction information through public and private partnerships.
- Facilitate and maintain communication among partners through a listserv.
- Conduct a campus-wide, multi-media assessment at a state college or university.

Goal #3: Encourage C/Us to adopt pollution prevention focused environmental management systems (EMS).

- Work with one institution to begin the process of establishing a model EMS.

Goal #4: Encourage C/Us to apply to recognition programs at state and/or national level.

- Recruit at least one C/U to apply to a recognition program.

Commercial Businesses

Goal #1: Promote the advantages and encourage the adoption of a continual improvement system with regard to pollution prevention and waste reduction through The Sustainable Office Toolkit.

- Hold a roundtable with commercial business (CB) representatives in metro Atlanta to determine impediments and opportunities for waste reduction and the resources needed to implement waste reduction programs.
- Develop The Sustainable Office Toolkit - that contains best practices, fact sheets, and other resources to assist businesses in implementing sustainable practices, including waste reduction programs.
- Establish and maintain a web page and/or listserv for clients.
- Unveil The Sustainable Office Toolkit at the Georgia Recycling Coalition (GRC) conference in August.

Goal #2: Establish new and support existing partnerships to help distribute materials and promote waste reduction, resource conservation, and The Sustainable Office Toolkit.

- Partner with agencies responsible for outreach and economic development to promote and distribute The Sustainable Office Toolkit to CBs.
- Partner with Metro Atlanta Chamber of Commerce to promote sustainable practices throughout the business community.
- Disseminate information on sustainable practices and waste reduction through public and private partnerships with organizations such as Keep Georgia Beautiful and GRC.

Goal #3: Work with property owners, managers, and tenants to increase the options for recycling, waste reduction, resource conservation, and pollution prevention.

- Work with a downtown Atlanta office building to establish a model project.

Goal #4: Encourage CBs to apply to recognition programs at the state and/or national level.

- Recruit at least one CB to apply to a recognition program.

Department of Defense

Goal #1: Establish relationship and build trust with key personnel at installations to foster environmental stewardship.

- Gain a better understanding of Department of Defense's (DOD) environmental and economic effects in Georgia through installation visits and stakeholder meetings.
- Effectively communicate, through newsletter articles and presentations, the benefits of the partnerships to others outside DOD.

Goal #2: Assist bases in becoming sustainable, including environmental management system (EMS) development.

- Facilitate the creation and adoption of a new charter that broadens the mission of the Partnership from pollution prevention to sustainable installations.
- Provide training and onsite pollution prevention assistance to bases.
- Finish best management practices manual and distribute to base personnel.
- Identify research needs and promote exchange of technology with private industry.
- Identify significant statewide initiatives and encourage DOD's participation.
- Assist installations in meeting federal waste reduction requirements through technical assistance.

Goal #3: Coordinate Partnership activities to ensure that the vision and mission of the Partnership are met.

- Participate in the Regional DOD Partnership Annual Meeting and conference calls.
- Participate on the Regional DOD Executive Committee and the Watershed Advisory Board.

Health Care

Goal #1: Participate in the Hospitals for a Healthy Environment (H2E) initiative by promoting the program and its goals to reduce waste and mercury in health care.

- Establish partnership between Hospitals for a Healthy Environment, several Georgia hospitals, and P²AD to encourage health care facilities in Georgia to adopt the goals of H2E, including virtually eliminating mercury from hospitals by 2005.
- Recruit one health care facility to apply to H2E's or P²AD's recognition program.

Goal #2: Develop resources that promote both the public health and financial benefits of implementing pollution prevention practices and identify the most effective approach for disseminating information, including tools such as web-based learning.

- Create general presentation and brochure describing benefits and distribute through nonprofits and trade associations.
- Redesign web page in cooperation with H2E to ensure it is comprehensive, useful, and informative.

Goal#3: Provide technical assistance to health care facilities on recycling, market identification, green building, waste reduction, resource conservation, and pollution prevention.

- Conduct at least one assessment at a health care facility.

Hospitality

Goal #1: Increase water efficiency, energy efficiency, recycling, and composting rates at lodging facilities in Georgia.

- Provide P2 training for park lodge managers/engineers and Jekyll Island Authority (JIA) facility managers.
- Facilitate and provide technical assistance to JIA to initiate an environmental management system (EMS).

Goal #2: Help create demand for "green" lodging facilities in Georgia and get active participation of five Georgia hospitality facilities in P²AD Partners program through development of complementary Green Hotel certification.

- Contract with Green Seal (using federal funding) to develop program, solicit participation, and assess 20 hotels.
- Assist applicants with developing and implementing pollution prevention strategies and writing P²AD Partners application.

Goal #3: Market hospitality sector successes and certification program.

- Facilitate production of videos for green program in North Georgia Mountains Authority system.
- Participate in Georgia Hospitality & Travel Association's Annual Lodging Conference/Expo.
- Develop updated hospitality sector summary and case studies for website and printed materials.
- Develop "toolkit" containing best practice information for hotels.

Goal #4: Improve technology transfer of pollution prevention information to hospitality industry.

- Partner with other state program peers to learn about new approaches to technical assistance.
- Develop strong partnership with Georgia Hospitality & Travel Association.

General Public

Household Hazardous Waste

Goal #1: Encourage the proper management and reduction of household hazardous wastes (HHW).

- Collaborate with Georgia Agricultural Research Center in Griffin to help promote its homeowner integrated pest management efforts and best management practices for urban landscapes.
- Partner with Georgia Environmental Protection Division Adopt-A-Stream to update and distribute “You’re the Solution to Water Pollution” educational materials.
- Partner with Georgia Department of Community Affairs to promote “Earth’s 911” and distribute information to local recycling coordinators.
- Assist the Clean Water Campaign by reviewing their outreach materials and providing contacts.
- Improve HHW resources on the website, making it more user-friendly and accessible.

Goal #2: Provide HHW technical assistance to local governments to establish or improve existing programs.

- Highlight successful HHW programs and ideas to potential clients by presenting at Georgia Recycling Coalition’s Annual Conference in August 2003 and at Clean Water Campaign meeting July 2003.
- Provide technical assistance on setting up household hazardous waste prevention and management programs.
- Provide training for local governments and Keep Georgia Beautiful on mercury collection and recycling programs.

Radon

Primary Goal: Work with partners (Southface Energy Institute, University of Georgia, and local governments) to raise awareness of radon issues among the general public, building community, and realtors; and to increase the number of existing homes tested and mitigated and new homes built with radon resistant techniques.

- Secure EPA funding for the program and report results.
- Provide technical assistance and financial support to Southface Energy Institute (Southface) to educate the building community and the general public. Southface will staff the radon hotline; maintain, create, and distribute educational information; write articles for The Atlanta Journal-Constitution and Southface Journal; track the number of persons educated and actions taken; train builders; and provide technical support to key audiences.
- Provide technical assistance and financial support to the University of Georgia to maintain four part-time regional radon educators to educate the general public and realtors. UGA will hold 200-250 educational sessions, distribute and track at least 5,000 test kits, and produce at least two radon newsletters compiling the results of all radon partners.
- Provide technical assistance and financial support to six local governments (Cobb County, DeKalb County, Douglas County, Gwinnett County, Keep Sandy Springs/North Fulton Beautiful, and Thomas County) to educate their citizens and address radon-related issues in their communities. Deliverables include quantity and types of material created and distributed, number of people reached, number of radon test kits distributed, and summary of test results.
- Purchase and distribute promotional materials, write at least one article for P²AD’s newsletter, and distribute approximately 2,300 radon test kits.

Agriculture

Primary goal: Reduce agricultural pollution and improve resource efficiency by educating agricultural professionals, farmers, and the public. Educational methods include best management practices, waste minimization techniques, beneficial reuse, and sustainable production practices. Quantitative goals are bulleted below, followed by program goals.

- Respond to 200 technical requests for information on agricultural pollution prevention.
- Conduct 20 onsite assessments.
- Develop three educational publications or brochures.
- Participate in 17 educational meetings or workshops for external clients.
- Conduct training programs for county extension agents at winter school and other in-service trainings.

Farm*A*Syst Program

Primary Goal: Provide technical resources as part of the Farm*A*Syst program to further voluntary use of pollution prevention techniques within the agricultural community.

- Provide technical assistance, presentations, and written material to Georgia Department of Agriculture inspectors and Georgia Environmental Health Association representatives.
- Partner with the Cooperative Extension Service and Georgia Forestry Commission to address pollution on forestland by developing a training and distributing the Georgia Forest*A*Syst assessment to private forestland owners.
- Establish a partnership with the Meat Goat Program at Fort Valley State University to produce a goat production environmental assessment and distribute to meat goat producers.

Land Application Program

Primary Goal: Provide technical support for beneficial reuse of by-products.

- Analyze data and prepare a report on the environmental safety of using ground engineered wood products from residential construction as mulch or for erosion control by March 2004.
- Coordinate with Georgia Environmental Protection Division (EPD) and scientists at University of Georgia (UGA) to develop guidelines for onsite beneficial use of ground scrap wood from residential construction.
- Continue applied research and demonstration projects (e.g., proper use of poultry litter, use of fly ash as a potassium amendment, and municipal biosolid/solid waste compost use as fertilizer) at the Northwest Georgia Research and Education Center's Redbud Farm throughout 2004.
- Chair the Residuals Recycling Committee for Georgia Water and Pollution Control Association (GW&PCA) to promote education on beneficial reuse.
- Develop a training session for operators of biosolids land application systems on regulatory compliance with EPD for the GW&PCA conference.
- Host a field day at the Northwest Georgia Research and Education Center's Redbud Farm on proper use of by-products in agriculture in the spring of 2004.

Row Crop Program

Primary Goal: Provide technical support and assist in reducing pollution from row crop operations.

- Promote and summarize row crop field days and write follow-up articles in the “Water Drop” newsletter.
- Promote pollution prevention strategies and learn concerns of the farming community through participation in row crop field days.
- Provide educational presentations to agricultural groups on pollution prevention methods for row crop operations (e.g., conservation tillage, cleaning pesticide containers, proper use of fertilizers).
- Provide educational programs for county extension agents on pollution prevention methods that can be used with row crop operations.
- Use media outlets to provide information on row crop pollution prevention methods.
- Use hands-on tools such as the tabletop rainfall simulator and on-farm water quality monitoring to educate the agricultural community about pollution prevention.

Animal Waste Management Program

Primary Goal: Provide technical support and assist in reducing potential pollution from animal waste.

- Produce three AWARE (Animal Waste Awareness in Research and Extension) newsletters, maintain a web page (www.engr.uga.edu/service/aware), and provide support and leadership (trainings, facilitation, curricula, fact sheets, press releases) for educational activities and technical assistance involving animal waste and farm level pollution prevention.
- Refine a statewide protocol for nutrient management plans and conduct training activities for county agents, certified crop advisors, Natural Resource Conservation Service, Georgia Department of Agriculture, Environmental Protection Division, Soil and Water Conservation Commission and others on developing, maintaining, and updating these plans by adjusting the nutrient management template to reflect new regulations and providing new species specific templates.
- Provide education and assistance to farmers prior to and after animal feeding operation inspections to attain compliance and move beyond.
- Continue to develop and implement operator trainings and certification programs for swine and non-swine operations that meet state requirements. Expand methods to include online trainings and additional opportunities for continuing education in this area.
- Identify and promote incentives that may drive new opportunities for on-farm environmental assessments, research trials, and environmental management system projects.
- Address growing concern for poultry litter utilization, including an educational program for brokers and haulers. Conduct two poultry litter spreader calibration clinics and nutrient management introduction courses.
- Collaborate with other agencies such as Soil and Water Conservation Commission, Natural Resource Conservation Service, and Georgia Department of Agriculture by co-promoting at least one field day or demonstration of environmental best management practices.

Green Industry Program

Primary Goal: Implement Green*A*Syst program to promote a systems approach in the green industry.

- Develop at least two Green*A*Syst bulletins to provide guidance for corporate environmental management systems (EMS) for small and large operators in the green industries.
- Participate in non-governmental organizations and extension meetings at least quarterly, providing educational programming and technical assistance in urban areas on pollution prevention in the green industry.
- Develop educational programs on EMS approach working cooperatively with the following partners: Clean Water Campaign, Southface Energy Institute, key extension specialists, UGA Department of Biological and Agricultural Engineering, College of Agricultural and Environmental Sciences Turf Team, Georgia Green Industry Association, Georgia Flower Growers Association, and Metro Atlanta Landscape and Turf Association.
- Implement at least three workshops with green industries including greenhouse and nursery growers.
- Develop training program in cooperation with water purveyors, state agencies and the Georgia Irrigation Association addressing auditing of landscape irrigation systems.
- Develop, maintain, and expand the Georgia Water Wise Council (GWWC) web pages (including current events, k-12 teachers, landscape professionals, home and garden, business and industry, and public utilities).
- Serve as advisor to the GWWC in its educational initiatives.
- Plan demonstrations of micro irrigation and monitoring systems to evaluate the efficacy of the new rain harvest system at the Griffin Campus.

Marketing P²AD

Goal #1: Improve public relations in order to increase visibility of P²AD across media and among all audiences.

- Work with contractor to identify and document key audiences, methods to reach them, and assistance strategies.
- Write press releases, newsletter and trade magazine articles, and brochures; schedule speaking engagements.
- Improve website and work specifically to promote ScrapMatch and The Sustainable Office Toolkit.
- Create new display for P²AD and Georgia Environmental Partnership.
- Establish plans, at least two months in advance, for participation in Earth Day, Pollution Prevention Week, America Recycles Day, and other important events.
- Review existing marketing materials, quantify, and update.
- Create new general brochure, 10th anniversary seal and logo.
- Update old and develop new case studies.

Goal #2: Centralize pollution prevention resources, making them more convenient and accessible to clients.

- Transfer information from current website to new website to improve the look and function of the site.
- Update and improve P²AD's information resources during the transition to the new website.
- Better utilize website for outreach by promoting the site to key audiences.
- Improve library efficiency by keeping library up-to-date and insuring timely response to clients.
- Update household hazardous waste section of Georgia's page on www.1800CLEANUP.org (Earth's 911) by conducting a phone survey of retail sites accepting auto fluids.